**NANON DHNAYUKDHI**

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**Expected Salary:** Negotiable **Starting Date:** 30 Days after notice

**Working Experiences**

**Manager – Process Improvement and Project Management Lazada (Thai) Limited**

July 2015 – Present

Reported to Chief Operation Officer

**Responsibilities**

* Identified business process gap in order for improvement
* Investigated, re-design, validated, planned, implemented and monitor business process
* Planned, designed, implemented and reported for Regional projects
* Executed projects as of below

1. Delivery lead time acceleration for Marketplace Model
   * + Generated project charter and project master plan
     + Defined potential merchants to pilot project based on sales volume
     + Redesigned operation to match with project objectives
     + Validated feasibility with concerned parties; Logistics Providers, Logistics team, Vendor Management team and OPEX Team, in term logistics and supply chain operations
     + Kicked off project initiation with expected output to each concerned parties
     + Implemented/piloted project
     + Monitored operational issue and operational performance
     + Improved operational process, also, expand project scale
2. Return process Improvement (Reversed Logistics Improvement)
   * + Identified gap using process analysis
     + Generated project charter and project master plan
     + Designed, proposed and validated alternative solutions to improve Return
     + Implemented, monitored and controlled solution
     + Implemented Solutions
     1. Delegation of authority in the team and relevant
     2. Case escalation system
     3. Internal training/Refreshing session
     4. Information re-definition to communicate to customer/merchant
     5. Established Return SOP aligned with Regional Return Blueprint
3. Invisible Warehouse Pilot
   * + Generated project charter and project master plan
     + Kicked off project internally and externally
     + Coordinated Warehouse team to prepare staffs and equipment
     + Coordinated Regional IT Product team to activate new warehouse on system
     + Coordinated Local IT Product team to set up new warehouse
     + Coordinated Logistics Team to upload local optimization algorithm into system
     + Coordinated Sourcing Team to expedite PO to match with project timeline
     + Coordinated Sales Team to ensure promotion is aligned with project objective
     + Coordinated Regional IT team to provide system accessibility to staffs
     + Coordinated 3rd parties to implement project with, discuss on facilities and agreed on actions for both to implement project; included, Internet, warehouse, transportation, security & safety and other facilities supported to operations
     + Implemented, executed and troubleshot for project pilot
     + Monitored performance, investigated incident, cleaned up backlog and reported lesson-leant to Regionals team
     + Acted as a warehouse manager for this project onward, if this warehouse is activated again
4. Cancelled order and customer retention (on-going project)
   1. Studies on feasibility to retain customer back to purchase

**Supplier Management – Strategic Procurement**  **CUEL Limited**

October 2014 – July 2015

Reported to Strategic Procurement Manager

**Responsibilities**

1. **Supplier Sourcing**

* Reviewed vendor product specification and company capability under supplier acceptance criteria prior to invite to product presentation
* Invited, met and intended vendor product presentation with internal attendees; operational procurement team, engineers team and project management team
* Requested required documents and information from potential vendor and provided justification for supplier primary assessment to strategic procurement manager’s approval
* Requested required documents and information from potential vendor and provided justification for supplier secondary assessment along with documents to Committee’s Approval (Project Management, Engineer, QA, SCM and Strategic Procurement Manager)
* Recorded and updated approved vender list after Committee approved, then dispatched to concerned parties to acknowledge
* Monthly recorded documents status of each vendor, also, followed up to close pending documents for further process
* Monthly generated and dispatched approval-pending assessment to Committee
* Updated approved vendor to online data pool
* Documented vendor registration, called for approval and passed over all registration documents to Accounting team
* Registered and activated vendor status on Oracle ERP in Operational Procurement Module and Accounting Module

1. **Supplier Performance Controls**

* Encouraged Operations Team (Procurement, Logistics, QC, QA, Inspector, Installation, E&I, Project Management, Warehouse and Commissioning) records incident occurred with materials via SharePoint
* Generated monthly Supplier Performance Scorecard based on supplier performance record
* Monthly clustered or escalated supplier performance severity, and, reported to concerned parties
* Monthly reported to high severity supplier regarding to current performance and supplier performance classification
* Analyzed, recorded and reported current performance to key contractual suppliers
* Monthly met key contractual suppliers for clarification on negative performance, discuss on improvement, agreed on improvement and corrective & Preventive action plan
* Monitored corrective and preventive action plan regarding to improvement commitment
* Bi-weekly met with Operational Team at Construction Site to discuss on impact and issues while using materials focused mainly on technical problem
* Investigated technical issues with Construction, QC, QA and inspectors team, reported finding to suppliers and review technical feedback with supplier
* Bi-weekly met with QA team in order to update and reconcile information in term of quality of material
* Performed supplier visit in order for audit with QA
* Recorded minute of meeting of each meeting and dispatched to attendees.

1. **Supplier Relationship Management**

* Annually defined key contractual suppliers to develop relationship based on performance, bid value and significance of material purchased
* Invited top management of each key contractual suppliers to annual meeting with Company top management
* Requested for purchase of remunerated gift to support Supplier Relationship program
* Managed remunerated gift inventory

1. **Supplier Pool Management**

* Updated Approved Vendor List and Approved Manufacturer List
* Annually reconciled approved list with client; Chevron, for annual approval from client
* Documented updated client’s approved list
* Internal reconciled Client’s approved list with Approved Vender List and Approved Manufacturer List, then, revised and dispatched newly updated Approved Vendor List and Approved Manufacturer List

1. **Business Process Improvement**

* Identified, developed and implemented supplier evaluation criteria and evaluation weighting
* Identified, developed and implemented supplier escalation system based on ticket record
* Identified, developed and implemented supplier classification, classification specifications and details
* Identified, developed and implemented supplier management program based classification of supplier

**Logistics Analyst - Logistics CUEL Limited**

July 2013 – October 2014

Reported to Supply Chain Manager

**Responsibilities**

1. **Tender Owner**

* Forecasted logistics operation volume for next coming years based on construction activities plan, material purchase plan and project milestone.
* Forecasted and requested logistics operation budget
* Reviewed current Contract and revised Contract to match operational logistics and international and local regulations (FIATA, TIFFA and TAFA)
* Reviewed current RFP template and format prior to launching tender via Subcontractor Team
* Generated and developed tender evaluation criteria and weighted score for operational tender evaluation
* Evaluated RFP submitted from bidders in operational logistics perspective
* Be a committee for tender finalization
* Planned for transition and implementation of new award
* Monitored logistics provider performance during implementation and handed over to operations
* Hold and negotiated for tender scope expansion and additional requirement

1. **Logistics Provider Performance**

* Developed KPIs for logistics performance
* Gathered, recorded and analyzed logistics performance
* Monthly reviewed KPIs and performance with Logistics Provider
* Monitored corrective and preventive action plan of each incident occurred and agreed to improve with Logistics Provider

1. **Logistics operation and analysis**

* Analyzed actual expense VS budget
* Analyzed and mitigated risk shall impact operationally and financially
* Recorded, investigated and reported operational incident to concerned parties
* Troubleshot invoicing issues
* Support Supply Chain Management team to implement Logistics Provider into Clients’ construction site; from safety and compliance to operation.

1. **Supply Chain Process Improvement**

* Acted as a Business Analyst in requirement gathering, interface designing and algorithm structuring for Logistics Module on Oracle with IT team
* Led internal process revamp among Supply Chain Management and Clients processes particularly for material movement under DMF act. 70, BOI, JDA and TH-AUS FTA
* Led to develop logistics RFP and RFI for tender, included procurement framework for logistics tender
* Revamped registered documents with simplification
* Led to develop logistics tool to calculate freight cost using Excel and logistics operational incident record using SharePoint

**Tender Management Schenker (Thai) Limited**

November 2012 – July 2014

Reported to Sales Director

**Responsibilities**

* Participated global and regional tenders (RFI, RFP,RFQ) passed over via global and regional tender team
* Identified tender opportunities, tender classification and strategic solution to win business
* Coordinated to local pricing team to find out the best price for particular tender
* Managed local tender as of TH Tender Escalation System
* Monthly Monitored international/local tender pipeline, and, also sales pipeline from Business Development team and Field Sales team
* Analyzed Loss and Profit of each tenders and BD Sales
* Analyzed, recorded and update pro-mortem analysis of tender to Sales Director and Business Development team

**Process Improvement Engineer** **Osotspa Limited**

March 2011 – May 2011

Reported to Factory Manager

**Responsibilities**

* Oversaw and monitored manufacturing process led to operation improvement
* Investigated trouble happened with machine and reported to management
* Generated preventive maintenance plan and schedule aimed to cost reduction
* Improved operation ergonomic problems with new innovations, self-artificial and self-created machine and instructions under HACCP and GMP controls.

**Educations and Training**

**Year Degree Institute**

2014 Certificate of Project Management for Business Professionals Shaping Tomorrow

2012 Certificate of Harvard Manage Mentor Program Harvard Business Publishing

2012 Bachelor of Industrial Engineering SIIT- Thammasat University

2012 Diploma of Business English Wall Street Institute

2011 Diploma of General English Wall Street Institute

**Extra Curriculum Activities**

**Year Activity Host**

2012 Translator Volunteer Special Olympics Asia-Pacific Region, Thailand

2010 – 2012 Welfare Committee Cheer Club of Thammasat University

2008 – 2012 Head of Community SIIT Community Club, Baan 8 SIIT

2008 – 2012 Volunteer Corporate Relations & Admission of SIIT

**Other Personal Information**

**Area Details**

Languages Thai (Native), English (**805-score-TOEIC** is equivalent to **B2)**

IT proficiency Visio, Minitab, Microsoft Offices and Autocad

InterestsYoga, swimming, fitness and reading